

Directors Present

K. Blanchette, Chair, P. Soulliere, Vice Chair, K. Bortolin, J. Clark, A. Daher, C. Gallant, M. Galvin, L. Haugh, C. Stan, D. Wellington (virtual)

Directors Absent

B. Payne, Past Chair, M. Winterton

Ex-Officio Present

F. Bagatto, CHI Director, B. Masotti, Patient Family Advisory Rep., L. Lombardo, CHI Director, B. Marra, Chief Executive Officer, Dr. A. Steen, Chief of Staff (virtual)

Ex-Officio Absent

Dr. Priya Sharma, President Professional Staff Association, J. Topliffe, Patient Family Advisory Rep.

Administration Present

C. Kondratowicz (Recording Secretary), S. Laframboise

Guests

Kathy Quinlan, Interim Chief Nursing Executive, Nicole Crozier, Director of Communications & Mission, Shari Cunningham, Dr. Len Cortese

1.0 Call to Order

The Board Chair called the meeting to order at 5:38PM

1.1 Land Acknowledgement & Prayer/Reflection

The Chair read the land acknowledgement followed by the HDGH prayer.

1.2 Confirmation of Quorum Confirmed.

1.3 Declaration of Conflict of Interest/Duty None.

2.0 Special Recognition; Dr. Len Cortese

Hospital Board Chair, Ken Blanchette, Foundation Board Past Chair, Shari Cunningham, Dr. Andrea Steen and Bill Marra each extended heartfelt congratulations to Dr. Len Cortese on his well-deserved retirement and acknowledged him on his remarkable career and countless contributions he has made at HDGH and throughout the Windsor-Essex Community.

Board Members were encouraged to attend Dr. Cortese's retirement celebration in the Brown Auditorium on Thursday, July 11th at 12:00PM. A special gift will be presented to Dr. Cortese on behalf of Administration and the Board at this luncheon.

Dr. Cortese and S. Cunningham left the meeting at 5:51PM

3.0 Consent Agenda

The Chair asked if anyone wished to remove anything from the Consent agenda to the full agenda for discussion. No items were removed.

3.1 Items for Approval

3.1.1 Agenda; June 26, 2024



- 3.1.2 Minutes of the Previous Meetings; May 22, 2024
- 3.2 Items to be Received
 - 3.2.1 Chief Nursing Executive Report
 - 3.2.2 HDGH Foundation Executive Director Annual Report
 - 3.2.3 Lead Agency Annual Report

Upon motion duly made, seconded, and unanimously carried, the June 26, 2024 Consent Agenda, consisting of the recommendations and reports be approved as presented.

4.0 Board Decisions/Oversight

4.1 French Language Services Plan (FLS)

N. Crozier outlined details of the FLS included in the package.

This is an annual mandatory report for the Ministry related to French Language Services. It outlines the French Language work that HDGH is completing. Windsor-Essex is currently not a designated service area. In order to be designated, each program would need to meet all 22 criteria outlined in the report.

HDGH has rolled out Voyce, a live language interpretation service which is available in every inpatient room equipped with an integrated bedside terminal (patient TV). Voyce is an innovative tool designed to improve communication between our patients, clients, and their care teams. It offers interpretational services in over 200 languages, including American Sign Language (ASL).

Upon motion duly made, seconded, and unanimously carried, the Board of Directors approved the French Language Services Plan as presented.

5.0 Executive Highlights

- 5.1 President and Chief Executive Officer Report
- B. Marra provided a verbal report highlighting the following:
- June 26, 2024 went live with the Mental Health & Addictions Urgent Crisis Centre (MHAUCC). Located at 1030 Ouellette Avenue adjacent to the Goyeau Street entrance of WRH Ouellette Campus Emergency Room Department. There has been significant media coverage, including a media open house. Have already seen a number of clients at this new location.
- The transition of services from 736 Ouellette to the NEW HDGH Downtown Campus located at 500 Ouellette has gone well. The 1st and 2nd floors are occupied by programs that were formerly at the TSC site. The 3rd floor will be for the ACT Teams that will be moving in July (currently at Prince Road Campus). This move is important for our 200+ ACT clients.
- Administration will consider hosting a fall Board meeting at this new Downtown Campus location.
- Collaboration and work with WRH and CMHA has gone very well with the MHAUCC.



Board of Directors OPEN Meeting Minutes In-person & Virtual June 26, 2024

5.2 Board Chair Report

K. Blanchette had no updates.

6.0 Date of Next Meeting

September 25, 2024

7.0 Adjournment

The Board Chair adjourned the open meeting at 6:05PM

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Bill Marra, Secretary

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Ken Blanchette, Board Chair